Sending a Message

Last Modified on 09/16/2024 11:23 am EDT

You can send messages to our clinical team via the RefVet Portal by following these steps:

1. Navigate to the Messages section
2. Click the 'Send New Message' button
3. Select the Patient
4. Select whether the message is in reference to a specific visit. If so, select the visit.
5. Select which service to send the message to. Note that not all services are currently active in the Portal.
6. Enter the subject and body of your message.
7. Optionally include one or more attachments.
8. Click the 'Send Message' button.

Your message will be routed to the clinician and/or service coordinator. You should expect a reply within a few days.

Please do not send email correspondence for any emergency situations.

To reach the UC Davis VMTH, please call our hospital at 530-752-1393

To reach the San Diego Clinic, please call 858-875-7505