Proof of Zero Balance for Insurance Claims

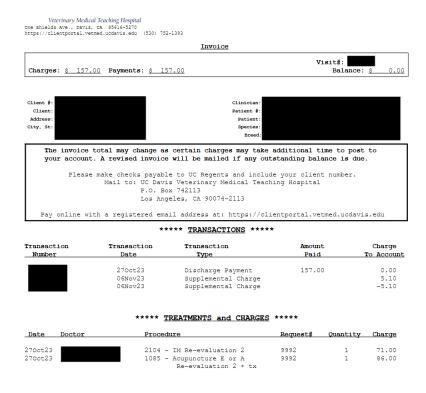
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When submitting an insurance claim, you could be asked to provide a Proof of Zero Balance. Insurance companies request this documentation to verify that a medical bill was paid before reimbursing a client.

Please provide the following documents to your insurance company for proof of zero balance. As a reminder, our invoices do not update to show a zero balance once closed.

Itemized Invoice

This can be found on the Client Portal under the Visits tab or the Billing tab. On the Visit tab, click the "Visit Invoice" link to download a PDF of the Itemized Invoice. On the Billing tab in the visits section, click the visit number in the left-most column to download the PDF.



Payment Receipts

You can get the Payments Receipts in different ways, depending on how you submitted payment.

- If you paid at checkout, you should have received a receipt from the cashier.
- If you paid through the portal, you should receive a receipt in an email.
- If you are unsure how you paid or are having trouble finding the receipt, you can request a copy from Client Services. Please email vmcbilling@ucdavis.edu or message through client portal and provide your client number or phone number to locate your account.

Transaction: 270ct23 at 11:25mm.

Date Admitted: 270ct23 Clinician: Visit#: Bat Tran#:

Clinician: Patient #: Patient #: Patient: Species: Breed:

*** Discharge Payment ***

Visa-M/C: \$ 157.00
Credit Card Authorization:
Comment:

Account Summary

This can be found by going to the Billing Tab and clicking on the "Recent Transactions" button. Then click on the "Print Account Summary" button to get a copy of your Account Summary. You can also use Browser Print to get a copy.

Start Date: 01/01/2024 End Date: 01/29/2024 Apply Filter Transaction List Apply Filter Transaction List Apply Filter For more details on your account history, please contact the VMTH at (530) 752-1393. Date Transaction Visit Amount Balance 01/03/2024 05:50 Deposit on Visit PM 01/07/2024 07:49 Remaining Visit balance transferred to Client PM Account 01/10/2024 01:01 Remaining Visit balance transferred to Client AM Account 01/18/2024 03:17 Charge to Visit after discharge PM 01/18/2024 03:17 Charge to Visit after discharge PM 01/29/2024 09:24 Payment PM