

Proof of Zero Balance for Insurance Claims

Last Modified on 04/12/2024 8:16 pm EDT

When submitting an insurance claim, you could be asked to provide a Proof of Zero Balance. Insurance companies request this documentation to verify that a medical bill was paid before reimbursing a client.

Please provide the following documents to your insurance company for proof of zero balance. As a reminder, our invoices do not update to show a zero balance once closed.

Itemized Invoice

This can be found on the Client Portal under the Visits tab or the Billing tab. On the Visit tab, click the "Visit Invoice" link to download a PDF of the Itemized Invoice. On the Billing tab in the visits section, click the visit number in the left-most column to download the PDF.

Veterinary Medical Teaching Hospital
One Shields Ave., Davis, CA 95616-9270
<https://clientportal.vetmed.ucdavis.edu> (530) 752-1393

Invoice

Charges: \$ 157.00 Payments: \$ 157.00 Visit#: [REDACTED]
Balance: \$ 0.00

Client #: [REDACTED] Clinician: [REDACTED]
Client: [REDACTED] Patient #: [REDACTED]
Address: [REDACTED] Patient: [REDACTED]
City, St: [REDACTED] Species: [REDACTED]
Breed: [REDACTED]

The invoice total may change as certain charges may take additional time to post to your account. A revised invoice will be mailed if any outstanding balance is due.

Please make checks payable to UC Regents and include your client number.
Mail to: UC Davis Veterinary Medical Teaching Hospital
P.O. Box 742113
Los Angeles, CA 90074-2113

Pay online with a registered email address at: <https://clientportal.vetmed.ucdavis.edu>

***** TRANSACTIONS *****

Transaction Number	Transaction Date	Transaction Type	Amount Paid	Charge To Account
[REDACTED]	27Oct23	Discharge Payment	157.00	0.00
	06Nov23	Supplemental Charge		5.10
	06Nov23	Supplemental Charge		-5.10

***** TREATMENTS and CHARGES *****

Date	Doctor	Procedure	Request#	Quantity	Charge
27Oct23	[REDACTED]	2104 - IM Re-evaluation 2	9992	1	71.00
27Oct23	[REDACTED]	1085 - Acupuncture E or A Re-evaluation 2 + tx	9992	1	86.00

Payment Receipts

You can get the Payments Receipts in different ways, depending on how you submitted payment.

- If you paid at checkout, you should have received a receipt from the cashier.
- If you paid through the portal, you should receive a receipt in an email.
- If you are unsure how you paid or are having trouble finding the receipt, you can request a copy from Client Services. Please email vmcbilling@ucdavis.edu or message through client portal and provide your client number or phone number to locate your account.

Date Admitted: 27Oct23 Clinician: [REDACTED] Visit#: [REDACTED]
 Register: CCAH 105 Operator: [REDACTED] Tran#: [REDACTED] Bat#: [REDACTED] Bat Tran#: [REDACTED]

Client #: [REDACTED]
 Client: [REDACTED]
 Address: [REDACTED]
 City, St: [REDACTED]

Clinician: [REDACTED]
 Patient #: [REDACTED]
 Patient: [REDACTED]
 Species: [REDACTED]
 Breed: [REDACTED]

***** Discharge Payment *****

Visa-M/C: \$ 157.00
 Credit Card Authorization: [REDACTED]
 Comment: [REDACTED]

Account Summary

This can be found by going to the Billing Tab and clicking on the "Recent Transactions" button. Then click on the "Print Account Summary" button to get a copy of your Account Summary. You can also use Browser Print to get a copy.

Transactions

Start Date:

End Date:

Transaction List

For more details on your account history, please contact the VMTH at (530) 752-1393.

Date	Transaction	Visit	Amount	Balance
01/03/2024 05:50 PM	Deposit on Visit	[REDACTED]	[REDACTED]	[REDACTED]
01/07/2024 07:49 PM	Remaining Visit balance transferred to Client Account	[REDACTED]	[REDACTED]	[REDACTED]
01/10/2024 01:01 AM	Remaining Visit balance transferred to Client Account	[REDACTED]	[REDACTED]	[REDACTED]
01/18/2024 03:17 PM	Charge to Visit after discharge	[REDACTED]	[REDACTED]	[REDACTED]
01/18/2024 03:17 PM	Charge to Visit after discharge	[REDACTED]	[REDACTED]	[REDACTED]
01/29/2024 09:24 PM	Payment	[REDACTED]	[REDACTED]	[REDACTED]